

**For Immediate Release**  
**November 29, 2021**

**FOR MORE INFORMATION**  
**Suzan Mora Dalen, MPA, CHCA**  
[info@qmetrics.us](mailto:info@qmetrics.us)

**QMetrics serves as validator for the 2nd Cohort of NCQA's Data Aggregator Validation (DAV) Program**

*19 organizations across the country have participated in the DAV Program within the first four months of the launch*

The [National Committee for Quality Assurance](#) (NCQA) and [QMetrics](#) have kicked off cohort two of the DAV program with six participants from various states across the country. The two-fold goal of the DAV program is to increase interoperability in quality reporting and decrease the provider burden of manual data collection. As a result of the program, health plans have increased access to reliable standard HEDIS® supplemental data and providers can anticipate lessened administrative burden.

For cohort two, the participating organizations each have their own distinct operational processes for overseeing the management of clinical data, however they all have one common goal – to increase access to validated data for closing gaps in care and enhanced quality of care reporting for HEDIS and other quality programs. The unique timeline for cohort two was intentional to allow validated data to be included in HEDIS Measurement Year (MY) 2021 reporting. This cohort is a small but highly motivated group of organizations aiming to share validated data with health plans.

“We are thrilled to have officially launched the DAV program and are already in the second cohort,” said Wendy Talbot, NCQA AVP Measurement Certification. “The feedback from the participating organizations has been very positive including thanking us for helping them make significant process improvements after being validated.”

In addition to being the NCQA-approved validator, QMetrics has worked closely with NCQA over the past two years to develop the program protocols, standards, and primary source verification (PSV) methodology to review and evaluate all primary data sources used in data outputs. DAV is the first program in the country to validate data streams shared between Electronic Health Records (EHRs), data aggregators, and third-party recipients (e.g., health plans).

“Since its July launch, the DAV program has continued to grow and QMetrics is pleased to be in the role of validator,” said Suzan Mora Dalen, CEO and founder of QMetrics. “Several participating organizations have acknowledged the DAV program as being key to driving internal process improvement where data quality is now the focus on everyone’s role. Each organization has dedicated an incredible amount of time and resources to completing the program and have demonstrated their commitment to increasing data quality.”

Cohort one is also currently in progress with QMetrics as the validator and has 13 organizations participating which will conclude later this month. The third cohort of the DAV program will begin in February 2022. Contact [NCQA](#) to apply.

HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).

**About QMetrics**

QMetrics is an audit and consultancy firm founded in 2006 by HEDIS auditor Suzan Mora Dalen, MPA, CHCA, and is co-led with Chief Health Economist Jim Dalen, MA. The organization brings extensive experience in health care and focuses on consulting in the areas of Data Aggregator Validation & Audits, Timely Access Surveys, Value-Based Reporting and Quality Measurement, Regulatory and Compliance, Advanced Data Analytics, and Encounter Data Evaluation. More information can be obtained at [www.qmetrics.us](http://www.qmetrics.us) or by emailing [info@qmetrics.us](mailto:info@qmetrics.us).



OCTOBER 2020

