



QMetrics MY 2019 PAAS Webinar

Questions and Answers

Topic	Question	Answer
Non-Physician Mental Health (NPMH) Providers	With the change in definition of provider types that are required to be listed on the NPMH Contact List for MY 2019, are plans no longer required to include their autism providers on the Contact Lists?	<p>Plans should only include autism providers on the NPMH Contact list if the provider holds one of the four required licensure types listed in the MY 2019 Methodology.</p> <p>Per the MY 2019 Methodology, plans are only to include the following four provider licensure types:</p> <ul style="list-style-type: none"> • Non-Physician Mental Health Care Providers (NPMH): <ul style="list-style-type: none"> ○ Licensed Professional Clinical Counselor (LPCC), ○ Psychologist (PhD-Level), ○ Marriage and Family Therapist/Licensed Marriage and Family Therapist and ○ Master of Social Work/Licensed Clinical Social Worker <p>These provider types all appear on the "Licensure Type MH Professional" tab of your Profile Crosswalk. So, unless the provider licensure types that you listed below are crosswalked to any of the above four types, they should not be included on your NPMH Contact List for MY 2019. Please note, this applies to the Licensure Type filed and not the Specialty field of the Contact List. A provider with an Autism Specialty could be listed in the Contact list but only if the provider holds one of the four License Types listed above.</p> <p>See also DMHC FAQ Response Numbers 7 and 45 below:</p> <ul style="list-style-type: none"> • FAQ 7 - The MY 2018 PAAS Methodology require health plans to include Licensed Professional Clinical Counselor (LPCC),



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		<p>Psychologist - PhD-Level, Marriage and Family Therapist/Licensed Marriage and Family Therapist, and Master of Social Work/Licensed Clinical Social Worker in the Non-Physician Mental Health Provider Contact List. If an autism provider meets this criteria, the plan should include the provider in the PAAS Templates.</p> <p>If a provider does not meet the criteria set forth in the PAAS Methodology, the health plan may survey the provider, but the provider should not be include in the PAAS Templates submitted to the Department.</p> <ul style="list-style-type: none"> FAQ 45 - Correct - the 3 listed autism specialty types (Qualified Autism Services Paraprofessional, Qualified Autism Services Professional, Qualified Autism Services Provider) are not to be included in the 2019 NPMH Contact List. Please review the MY 2019 PAAS Methodology for the applicable Non-Physician Mental Health Providers that must be included in the Contact List.
Providers Outside of the Service Area	Now that the Methodology requires plans to survey contracted providers both inside and outside of the plan’s service area, are plans required to list counties that are outside of the plan’s service area on the Contact Lists?	<p>Yes. Per the Contact List instructions, plans are to “enter the county in which the practice address is located” in the County field.</p> <p><i>Enter the county in which the practice address is located. Enter "Telehealth" if the provider offers telehealth appointments. Please ensure the County is referenced on the "County Crosswalk" table in the Profile tab of the Timely Access Reporting Web Portal. "NA" and blank are not acceptable values.</i></p> <p>See also DMHC FAQ Response Numbers 2 and 3 below:</p> <ul style="list-style-type: none"> FAQ 2 - After creating a Contact List, plans must determine a target sample size based upon the county where its network providers are located. Thus, some plans may report results in



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		<p>counties that are located outside of the plan's approved service area.</p> <ul style="list-style-type: none"> FAQ 3 - The plan should include contracted mental health providers in its networks in the Contact List, Raw Data and Results. The contracted mental health providers should not be limited to only those located in the service area.
<p>Survey Tool – Providers with offices at different locations in the same county</p>	<p>Are plans permitted to add a question to the Survey Tool to ask whether the provider has an appointment available at a different office in the same county during the survey due to the following provision in the MY 2019 Methodology?</p> <p>An appointment offered at a different office in the same county with the same provider can be recorded as an available appointment with the initially surveyed provider. (For FQHCs/RHCs, appointment availability at a separate site with any provider of that Provider Survey Type within the same FQHC/RHC qualifies as an available appointment.)</p>	<p>The MY 2019 Methodology states that plans are permitted to make minor adjustments to the Survey Tool introductory language and add language that allows confirmations of the provider’s identifying information. In addition, the Survey Tool may be amended to indicate that the provider is contractually required to furnish this information, if applicable. Any redlined revisions to the Survey Tool are required to be filed as an Exhibit J-13 in eFile within 30 days of the amendment, pursuant to Section 1352, subd. (a) and Rule 1300.52, subd. (e).</p> <p>It is unclear whether including this question would require a plan filing and DMHC approval. QMetrics will submit an inquiry to seek clarification.</p>